

## NOTICE OF MEETING

<b>Meeting:</b>	<b>RESOURCES AND TRANSFORMATION OVERVIEW AND SCRUTINY PANEL</b>
<b>Date and Time:</b>	<b>THURSDAY, 16 NOVEMBER 2023, AT 10.00 AM</b>
<b>Place:</b>	<b>COUNCIL CHAMBER - APPLETREE COURT, BEAULIEU ROAD, LYNDHURST, SO43 7PA</b>
<b>Enquiries to:</b>	<b>Email: <a href="mailto:andy.rogers@nfdc.gov.uk">andy.rogers@nfdc.gov.uk</a> Andy Rogers Tel: 023 8028 5070</b>

### **PUBLIC PARTICIPATION:**

Members of the public may watch this meeting live on the [Council's website](#).

Members of the public may speak in accordance with the Council's public participation scheme:

- (a) on items within the Resources and Transformation Overview and Scrutiny Panel's terms of reference which are not on the public agenda; and/or
- (b) on individual items on the public agenda, when the Chairman calls that item. Speeches may not exceed three minutes.

Anyone wishing to speak should contact the name and number shown above no later than 12.00 noon on Monday, 13 November 2023.

**Kate Ryan**  
Chief Executive

Appletree Court, Lyndhurst, Hampshire. SO43 7PA  
[www.newforest.gov.uk](http://www.newforest.gov.uk)

This agenda can be viewed online (<https://democracy.newforest.gov.uk>).

It can also be made available on audio tape, in Braille and large print.

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## AGENDA

### **Apologies**

#### **1. MINUTES**

To confirm the minutes of the meeting held on 21 September 2023 as a correct record.

#### **2. PUBLIC PARTICIPATION**

To receive any public participation in accordance with the Council's public participation scheme.

**3. DECLARATIONS OF INTEREST**

To note any declarations of interest made by members in connection with an agenda item. The nature of the interest must also be specified.

Members are asked to discuss any possible interests with Democratic Services prior to the meeting.

**4. COMPLAINTS ANNUAL REPORT (Pages 3 - 22)**

To receive an annual overview of complaints received, and dealt with, by the Council's information Governance and Complaints Team.

**5. DRAFT CORPORATE PLAN FOR PUBLIC CONSULTATION (Pages 23 - 42)**

To consider the draft Corporate Plan for public consultation.

**6. TRANSFORMATION STRATEGY UPDATE (PRESENTATION)**

To receive a presentation update on progress with the Transformation Strategy.

**7. COUNCIL TAX REDUCTION SCHEMES TASK AND FINISH GROUP REPORT (Pages 43 - 60)**

To consider the final report of the Council Tax Reduction Schemes Task and Finish Group.

**8. FINANCIAL STRATEGY TASK AND FINISH GROUP REPORT (Pages 61 - 66)**

To receive the report of the Financial Strategy Task and Finish Group.

**9. PORTFOLIO HOLDERS' UPDATES**

An opportunity for the Portfolio Holders to provide any updates to the Panel on developments within their portfolio.

**10. WORK PROGRAMME (Pages 67 - 72)**

To agree the work programme to guide the Panel's activities over the coming months.

**11. ANY OTHER ITEMS WHICH THE CHAIRMAN DECIDES ARE URGENT**

To:

**Councillors**

Alan O'Sullivan (Chairman)  
Barry Dunning (Vice-Chairman)  
Alan Alvey  
Jack Davies  
Jacqui England

**Councillors**

David Millar  
Barry Rickman  
Alex Wade  
Christine Ward